



IT Infrastructure & Support Level 6 Modern Apprenticeship

Work-based
Training Solutions

Recognised Industry
Qualification

Dedicated Apprentice
Recruitment Service

Benefits to Modern Apprentices

- Earn while you learn
- Industry recognised qualification
- Flexible vendor training
- Support and guidance throughout
- Enhanced career opportunities

These are just a few reasons how your organisation can benefit from an IT Modern Apprenticeship through GP Strategies.

Benefits to Employers

- Modern Apprentice recruitment service
- Complimentary Apprenticeship consultation
- Dedicated Account Manager and Training Consultant
- Staff development and retention
- Tailored training solutions

Why Choose GP Strategies?

- Leading IT and digital training provider in the UK
- Effective delivery Scotland and UK wide
- 20 years' experience of delivering IT and digital qualifications
- 7000+ Apprentices supported in 2017-18
- SQA, Microsoft, Cisco, CompTIA and Investors in Young People accredited

The Role of an IT Modern Apprentice

This programme is perfect for individuals who are starting their career in IT or looking to upskill. We currently support candidates in roles including IT Technical Support, Networking, IT Security, Telecommunications and more.

Alongside their full-time IT role, candidates work through the work-based diploma for IT and Telecommunications Professionals SCQF Level 6 over the course of 12 months.

Example Apprentice Journey

In monthly stages

- 1 Induction and Initial Assessment
- 2 Personal Effectiveness and Health and Safety in IT
- 3 IT and Telecom System Operation (+ MTA Server Fundamentals *ILT)
- 4 IT and Telecom System Management
- 5 Remote Support for IT/Telecoms Products or Services
- 6 IT and Telecom System Security (+ MTA Security Fundamentals *ILT)
- 7 IT and Telecoms Fault Diagnosis
- 8 Working with IT Hardware and Equipment
- 9 Networking Principles (+ MTA Networking Principles *ILT)
- 10 Technical Advice and Guidance
- 11 Customer Care for IT and Telecoms Professionals
- 12 Final Review and Completion

*ILT = Instructor Led Training



Off the Job Training

Alongside core work-based training, IT Apprentices also gain access to instructor-led training.

MTA Server Fundamentals

Our MTA training course helps you prepare for Microsoft Technology Associate Exam 98-365, and build an understanding of server fundamentals.

MTA Security Fundamentals

Our MTA training course helps you prepare for Microsoft Technology Associate Exam 98-367, and build an understanding of security fundamentals.

MTA Networking Fundamentals

Our MTA training course helps you prepare for Microsoft Technology Associate Exam 98-366, and build an understanding of networking fundamentals.

On the Job Training

Whilst Apprentices are carrying out their day to day role, they will be observed by a dedicated Training Consultant, who will offer support and guidance to enhance their knowledge.

Personal Effectiveness

This unit will allow the candidate to develop their own personal and professional skills while learning how to work effectively as part of a team to enhance organisational effectiveness.

Health & Safety

This unit will ensure the candidate complies with relevant health and safety procedures within the workplace.

Customer Care

This unit will allow the candidate to build a solid understanding of the importance of customer care and develop professional customer relationships.

Interpersonal & Written Communication

This unit will ensure candidates have the knowledge to communicate effectively using various communication methods.

These are just some of the topics that Apprentices will be working towards. Your Training Consultant will support putting in place an individual programme for your business.

Supplied by our Partner Organisations

e-Portfolio

e-Track is our flexible learner management tool for Employers, Apprentices and Training Providers to track progress, share learning resources and review ongoing achievement remotely and in real time.

You will have access to group and individual progress updates and direct support from our Training Consultants throughout the Apprentice journey.

Professional and Vendor Qualification

GP Strategies is an approved Apprenticeship provider with Skills Development Scotland and SQA, as well as a recognised Microsoft and Cisco learning partner. As part of this Apprenticeship, GP Strategies will provide Microsoft certified training. Additional vendor accreditation opportunities are available on request.



Silver
Microsoft Partner



What Happens Next?

1 Initial Meeting

- Monthly visits with Training Consultant and continuous support via phone, email and skype
- Initial meeting with Account Manager
- Establish customer requirement
- Identify most suitable solution
- Resourcing (If applicable)

2 Set Up

- Complete formal agreements
- Candidate induction and Initial assessment
- Awarding body registration

3 Programme Commencement

- Initial assessor appointment
- e-portfolio provided
- Initial action plan

4 Support and Feedback

- Regular meetings with Assessor, combining face to face, phone, skype and email
- 13 week formal review with manager, candidate and Training Consultant
- Regular contact with Account Manager

5 Review and Evaluation

- Final review with manager, candidate and Training Consultant
- Online evaluation for both manager and candidate

6 Celebrate Success

- Completion certificates sent to candidate

Start learning with GP Strategies Modern Apprenticeships and contact us today

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GP Strategies Apprenticeships – committed to equality and valuing diversity



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